

Quality Policy

The Orbital Climate Solutions Ltd. promise has been published so our customers, suppliers and employees know what to expect from us and what we expect from them.

Our Customers whether individual or corporate, can and should expect to receive:

- Quality products.
- Value for money.
- Courteous, efficient and professional service.
- Honest and professional advice.
- Full technical support for all product lines.
- Speedy supply and delivery of products.
- Long term and continued support.

Our Suppliers can and should expect to receive:

- A mutually beneficial association.
- Honest and professional dealing.

Our Staff can and should expect to receive:

- Full training and support.
- The opportunity to advance their level of employment within the company.
- To understand that our customers' needs are paramount.

To meet these promises Orbital Climate Solutions Ltd. will make every effort to:

- Maintain a constant review of existing products and prices.
- Maintain a constant quality assurance of products and services.
- Trade in an honest and professional way.
- Plan continued growth to provide quality services in the foreseeable future.

If any of our customers, suppliers or employees feel at any time that Orbital Climate Solutions Ltd. are not achieving the objectives stated in our **Quality Policy** please contact our head office.